

Comprehensive Parks and Recreation Master Plan

Strategic Plan – 2024 Implementation Status Report

February 11, 2025

Carmel • Clay Parks&Recreation NATIONAL GOLD MEDAL WINNER AND ACCREDITED AGENCY









STRATEGIC ACTION PLAN — IMPLEMENTATION STATUS REPORT

Based on community feedback, stakeholder input, technical analysis, and the priority rankings outlined within this Master Plan, the following key recommendations were developed to enhance the park and recreation system and position it to best serve the current and future needs of the community.

1.1 KEY RECOMMENDATIONS

1.1.1 ENHANCE PARK AND RECREATION OPPORTUNITIES WITHIN THE COMMUNITY:

- Expand trails, river access, and environmental education along the White River Regional Corridor
 - Complete a regional river corridor site plan
 - 2020 Continued participation by Executive Director in White River Vision Plan, which will include expansion of White River Greenway.
 - 2021 The White River Regional Opportunity Initiative (WR-ROI) Partnership was created to prepare a Regional Development Plan to submit for a Regional Economic Acceleration + Development Initiative (READI) grant through the Indiana Economic Development Commission (IEDC). The WR-ROI is inspired by the White River Vision Plan, which details a cohesive regional vision, goals, projects, and programs related to economic development within the White River Region.
 - o Ensure cohesion with the White River Vision Plan/Identify partners on both sides of the River
 - 2020 Continued discussions with Conner Prairie for expansion of the White River Greenway from current northern terminus of trail to 146th Street.
 - 2020 Entered into an agreement with Clay Township for development of a pedestrian bridge across the White River Greenway as part of the Clay Township Impact Program. This project will ultimately connect the Carmel and Fishers trail networks in involves collaboration between CCPR, Clay Township, City of Carmel, Conner Prairie, Hamilton County Parks & Recreation, and the City of Fishers.
 - 2021 The WR-ROI Partnership, Central Indiana Regional Development Authority within the IndyMPO, consists of three counties: Hamilton, Madison, and Marion; and eight communities: Anderson, Carmel, Fishers, Indianapolis, McCordsville, Noblesville, Westfield, and Zionsville.
 - 2023 Received bids for construction of White River Pedestrian Bridge, which will connect Hazel Landing Park to Fishers' Heritage Park. The project is predominantly funded by the Clay Township Impact Program with contributions from CCPR, Hamilton County, Delaware Township, and the City of Fishers.
 - 2024 Construction of the White River Pedestrian Bridge began, with CCPR set to manage and maintain the bridge upon its completion. This transformative project will connect Hazel Landing Park in Carmel with Fishers' Heritage Park via a pedestrian bridge spanning the White River. Additional features include a new parking lot near Hazel Landing Park's entrance and a multiuse trail along Blue Woods Creek, linking the bridge to the perimeter path on Hazel Dell Parkway. The bridge is expected to open to the public in 2025.
 - Develop a dedicated funding strategy for development of the corridor
 - 2021 The Hamilton County South River District/Conner Prairie Westside Expansion was selected as one of the signature projects for WR-ROI. This potentially positions the White River Education and Ecology Center to receive up to \$7.3 million if WR-ROI is successful in securing READI grant. Hamilton County also committed up to \$1 million for the ecology center if the project receives funds through READI grant.
 - 2021 Submitted Next Level Trails grant application to the Indiana Department of Natural Resources in hopes of securing state funding for the development of the north extension of the White River Greenway.

- 2022 Department awarded \$4 million READI grant from WR-ROI; Funding to be used for development
 of the north extension of the White River Greenway, including new trailhead and river outlook on
 Matilda Haverstick property.
- 2023 Submitted Next Level Trails grant application to the Indiana Department of Natural Resources
 in hopes of securing state funding for the development of the south extension of the White River
 Greenway.
- 2023 Department awarded \$1 million from Hamilton County, Indiana for improvements along the White River Corridor, specifically the Hamilton County South River District.
- O Develop view sheds along trails for users to enjoy the White River and include picnic areas
 - 2020 At end of 2019, CCPR secured approximately 13.55 acres of property along Hazel Dell Parkway
 which will serve as a future trailhead along the White River Corridor; homestead on the property was
 demolished in 2020 and has been restored to a natural state.
 - 2020 Focus of River Heritage Park development will be accessible trails and view sheds along the White River.
 - 2021 Approved professional services agreement with SJCA for the White River Greenway North Extension design development plans. Began working on design concepts for trail overlooks and the anticipated trailhead on CCPR property.
 - 2021 Wellheads at Thomas Marcuccilli Nature Park will receive improvements (funded by Carmel Utilities), which will allow them to serve as Overlooks
 - 2021 Completed an invasive species assessment of CCPR and Conner Prairie property from the
 current terminus of the White River Greenway to the proposed location of the White River Education
 and Ecology Center. This data will help identity the best route for the White River Greenway extension.
 - 2022 Completed improvements at River Heritage Park which include two new river overlooks with seating for the public.
 - 2023 Worked with SJCA to develop construction documents for the White River Greenway North
 Extension. This portion of the White River Greenway will include an overlook located adjacent to the
 trailhead, parking lot, and restroom.
 - 2024 Began construction of the White River Greenway North Extension, which includes a trailhead parking lot, restroom, and overlook. New White River pedestrian bridge at Hazel Landing Park includes two overlooks at the center of the bridge, providing scenic views up and down the river.
- o Elevate the brand of all trails throughout the City through enhanced marketing strategies
 - 2020 As new parks and upgrades to existing parks are being made, CCPR diligently works to educate
 public on amenities available and how changes positively impact the community via website and social
 media platforms.
 - 2021 Improved CCPR website to ensure public can easily navigate park projects and obtain critical information.
 - 2023 Began working on signage standards for CCPR owned/managed greenways, including the Monon and the White River.
 - 2024 Signage standards created for the Monon Greenway and other greenways; Installation of Phase 1 of Monon Greenway signage replacements initiated.
- Work with the City of Carmel to make trail connectivity a priority (10-minute walk to a park)
 - 2020 Flowing Well Park added two additional access points for foot traffic into park, one from 116th
 St. and one from Gray Road.
 - 2020 Added restrooms to Carey Grove and Flowing Well Parks which will significantly increases the
 amount of time a patron can spend in the park, also increasing the viability of visitors to walk to the
 park (don't have to drive in case someone has to use the restroom).

- 2020 Township approved new pedestrian bridge over White River which will connect City of Carmel and Fishers.
- 2021 CCPR met with representatives to review design concepts of future White River pedestrian bridge that will be funded/constructed using the Clay Township Impact Program.
- 2021 Kite Realty Group, Buckingham Properties, and the Carmel Redevelopment Commission development "The Corner" requests an easement for a trail connection between an apartment building being constructed as part of the project and the Interurban Trail.
- 2023 Construction of the Central Park/Interurban Trail Connection & Trailhead Enhancements began.
- 2023 Added a connector trail between West Park and Woods at Shelborne subdivision.
- 2024 Enhancements to Central Park/Interurban Trail Connection & Trailhead completed.
- 2024 City Council approved \$110 million lease-rental bond to be issued through the Carmel Redevelopment Authority; \$24 million for CCPR related projects.
 - Bear Creek Park (\$8 million) Phase 1 development
 - Autumn Greenway (\$8 million) Property/easement acquisition and development of a new multiuse trail
 - Memorial Greenway (\$8 million) Property/easement acquisition and development of a new multiuse trail
- Develop loop trails to tie into existing neighborhood parks
 - 2021 CCPR engaged in discussions with Albany Village, the new subdivision to be constructed on the east side of Shelborne Road across from Bear Creek Park regarding the potential donation of approximately 9 acres with a developed multipurpose trail and native prairie installed by the developer that could serve as part of a larger Bear Creek Greenway.
 - 2022 Initial planning for White River Greenway northern extension. Connectivity with TMNP, Conner Prairie, and 146th Street are priorities for the expansion.
 - 2022 New wayfinding signs installed to illustrate Monon Greenway connectivity with Meadowlark Park and City CAB trail system
 - 2022 Initial planning for western expansion of 116th pathway at West Park
 - 2023 Finished construction of western expansion of 116th pathway at West Park
 - 2023 Issued departments first ever Park Impact Fee Credit for trail development and site improvements within the Albany Village subdivision across from Bear Creek Park. CCPR continues to negotiate with developer for donation of this property to CCPR due to the important role the trail will play in the future Bear Creek Greenway.
 - 2023 Engaged Weihe to begin putting together plans for a connector path from River Heritage Park to the White River Greenway (Central Extension Phase 1).
 - 2024 Began conversations with Overbrook Farms to explore feasibility of creating a trail connecting the subdivision to Bear Creek Park, which is consistent with the Bear Creek Park Master Plan and envisioned Bear Creek Greenway. Engaged CrossRoad Engineers to prepare a concept plan for presentation to the HOA Board and residents.
 - 2024 CCPR/Albany Village donation complete; segment of Bear Creek Greenway through subdivision officially opened.
 - 2024 City Council approved up to \$8 million from the \$110 million lease-rental bond to develop two
 new greenways connecting the Old Meridian Street corridor to the Monon Greenway corridor. This will
 increase connectivity between these two major urban residential areas.
- Explore opportunities for trail amenities (watercraft access, off-trail fitness, overlook areas, etc.)
 - 2020 Focus of River Heritage Park development will be accessible trails, view sheds and overlook areas along the White River.

- 2020 Added shuffleboards, spray plaza, table tennis, bocce ball, seating and shade areas along the Monon Greenway from Elm Street to Walnut Street.
- 2021 Completed improvements at Carey Grove Park which included fitness equipment around the perimeter of the playground.
- 2021 Approved professional services agreement with SJCA for the White River Greenway North Extension design development plans. Began working on design concepts for trail overlooks and the anticipated trailhead on CCPR property.
- 2022 Completed improvements at River Heritage Park which include two new river overlooks with seating for the public.
- 2024 Began construction on the White River Greenway North Extension which includes a river overlook. Also began construction of new White River pedestrian bridge at Hazel Landing Park with river overlooks at center of bridge.
- Facilitate implementation of a West Regional Corridor centered on West Park
 - Complete evaluation of the need for additional indoor recreation space at West Park
 - Design/construct amenities to make West Park a Regional Destination Park
 - 2020 Construction started and anticipated to finish in the Fall of 2021.
 - 2021 Work continued in 2021, good progress made on connector road and culvert/bridge between the Core and the Groves, parking lot expansion, and splash pad. While park was originally planned to be complete in the Fall of 2021, a bevy of issues resulted in CCPR delaying the anticipated re-opening to Spring of 2022.
 - 2022 Park re-opened to the general public in the fall; several items are still outstanding and will be remedied in 2023 including pedestrian bridge rails, safety fencing, and startup of splashpad.
 - 2023 Finished construction of western expansion of 116th Street pathway at West Park.
 - 2024 Finished construction of 3 additional rentable shelters.
 - Establish a west-side steering committee to assist with partnership opportunities for land acquisition
 - 2020 Purchased approximately 26.91 acres, now known as Bear Creek Park, at 14330 Shelborne Road, Carmel, Indiana, fulfilling the goal of acquiring much needed new parkland in northwest Carmel as established in both the 2020-2024 Comprehensive Parks and Recreation Master Plan and 2020-2025 Zone Improvement Plan.
 - Explore partnership opportunities that can assist with completing park development
 - Acquire and develop a community or neighborhood park in the northwest corner of Carmel
 - 2020 Purchased approximately 26.91 acres, now known as Bear Creek Park, at 14330 Shelborne Road, Carmel, Indiana, fulfilling the goal of acquiring much needed new parkland in northwest Carmel as established in both the 2020-2024 Comprehensive Parks and Recreation Master Plan and 2020-2025 Zone Improvement Plan.
 - 2020 CCPR anticipates issuing requests for proposals in early-2021 to select a consultant to facilitate
 the preparation of a park master plan, which will guide the future development of the new park.
 - 2021 Demolition of existing homestead and structures at Bear Creek Park completed.
 - 2021 Engaged with SmithGroup to begin Master Plan process for Bear Creek Park.
 - 2021 Hosted focus group and community input meetings as part of Master Planning process for Bear Creek Park.
 - 2021 Bear Creek Park opened to public on weekends for limited pre-development use to help residents experience the park firsthand as part of the Master Plan process.
 - 2022 Bear Creek Park Master Plan adopted by the Carmel/Clay Board of Parks and Recreation on June 14th, 2022 via resolution G-2022-002.

- 2024 City Council approves lease rental bond which includes \$8 million in funding for Phase 1 development of Bear Creek Park.
- Develop a signature environmental education facility
 - Develop a feasibility study and business plan for a nature center
 - 2021 The Hamilton County South River District/Conner Prairie Westside Expansion was selected as one of the signature projects for WR-ROI. This potentially positions the White River Education and Ecology Center to receive up to \$7.3 million if WR-ROI is successful in securing READI grant. Hamilton County also committed up to \$1 million for the ecology center if the project receives funds through READI grant.
 - Seek partnerships to help develop and manage the program site if applicable
- Establish a neighborhood park strategy, recognizing the role of HOAs
 - Coordinate with developers on new neighborhood park development per re-defined park classifications
 - 2021 CCPR engaged in discussions with Albany Village, the new subdivision to be constructed on the east side of Shelborne Road across from Bear Creek Park regarding the potential donation of approximately 9 acres with a developed multipurpose trail and native prairie installed by the developer that could serve as part of a larger Bear Creek Greenway.
 - 2023 Issued departments first ever Park Impact Fee Credit for trail development and site improvements within the Albany Village subdivision across from Bear Creek Park. CCPR continues to negotiate with developer for donation of this property to CCPR due to the important role the trail will play in the future Bear Creek Greenway.
 - 2024 CCPR/Albany Village donation complete; segment of Bear Creek Greenway through subdivision officially opened.
 - Sign neighborhood parks accordingly
 - Identify HOA properties and recreational amenities available
 - 2020 Work nearing completion on GIS capture of HOA properties which will help CCPR better understand community amenities available and its impact on future needs
 - 2021 Amenity report completed and is comprehensive beyond HOAs, including churches, schools, and multi-family complexes. Utilized breakdown of amenities within 1 mile radius of Bear Creek Park to highlight level of service within community during the Master Plan process.
- Seek innovative solutions to serve identified underserved or unserved populations
 - Identify underserved or unserved populations in Carmel, Indiana and Clay Township
 - 2021 New culture-based program category added (replaced Creative Arts with Arts & Culture) to in hopes to educate community and better support growth of community
 - 2023 Engaged Purdue University to develop concept plans for a proposed Chinese Garden adjacent to the Carmel Clay Public Library and on property owned by Carmel Clay Schools.
 - \supset Evaluate the programs that are currently being provided to underserved or unserved populations by CCPR
 - 2021 Reimagining Recreation Plan evaluated the current resources CCPR has at its disposal post-COVID. Due to a reduction in staffing, four core program categories were identified that are underserved in the community. CCPR is now focused on growing these core program categories rather than trying to be many things for many people.
 - Evaluate and map the programs that are currently being provided for underserved or unserved populations by other local organizations
 - Develop individualized goals for CCPR programming staff to encourage the research, identification, planning, and execution of innovative programs geared towards the identified underserved or unserved populations

- 2021 Community Outreach was a goal for our volunteer program to identify new groups for engagement. This included many new outlets and those listed in the next objective illustrate the underserved growth.
- 2021 New Inclusion Supervisor hired in September with a broader background in inclusion and diversity. Goals established for creating programs geared around promoting diversity
- 2021 Creative Arts category has been retitled Arts & Culture with the goal of creating more culturebased programs with an emphasis on cultural experiences and education
- Utilize compiled data to formulate program offerings to meet the unmet needs of these populations throughout our Program Areas and Categories
 - 2021 Volunteer program partnership with Stratford Senior Living engaged our award-winning pollinator partnership program involving seed sorting from seeds collected by volunteers. Seed was transported to the retirement community to make the volunteer project easy for participation and in support of our CCPR mission and values.
 - 2021 Volunteer program engagement with Midwest Academy for a workday at Flowing Well Park where 39 volunteers gave 2.5 hours removing invasive burning bush, Japanese knotweed, trash, and dismantling 4 visitor created rock dams in Cool Creek. Midwest Academy is an intentional educational community serving students in grades 3-12 with ADD/ADHD, language-based learning differences, high functioning autism, and processing challenges. The school is designed to develop academic achievement, self-acceptance, and personal accountability.
 - 2021 Engaged in discussions with Janus Developmental Services, Inc. regarding workplace trainings and shadowing opportunities for individuals with disabilities.
 - 2024 Summer Nature Keepers program expanded from a 4 to a 5 day program in 2024 to serve more families that were interested in a 5 day/week program opportunity. Enrollment doubled as a result of this and other changes. 77 enrollments in 2023. 159 enrollments in 2024.
- Expand upon current successful partnerships to reach underserved or unserved populations
 - 2020 Continued partnership with Carmel Marathon which allows Adaptive participants the ability to compete/participate in the annual Carmel 5K; Continued partnership with Carmel Health & Living Community to implement educational programs for seniors
 - 2021 Department donated pieces of the former Meadowlark Park play structures to the Lake Lemon Conservancy District (LLCD), helping the equipment find new life and avoid ending up in a landfill. By recycling it for LLCD's use the department also fulfilled a playground need for an underserved population.
 - 2021 Partnership with Carmel Clay Public Library (CCPL) expanded due to construction at their main facility, and assisted with COVID-19 resources; Continued literacy development program partnership (Story Time Express and Story Walks)
 - 2023 Reengaged with Rehabilitation Hospital of Indiana (RHI) to serve as a host for adaptive pickleball programs.
 - 2024 Volunteer stewardship program worked with Midwest Academy to target invasive species at Inlow Park in February. Midwest Academy brought 30 volunteers to the project.
 - 2024 Partnership with Girl Scouts / Brownies provided 64 enrollments in 6 program offerings geared toward accomplishing Girl Scout badges. Additionally, Girl Scouts provided 40 volunteer hours working on garlic mustard removal at Flowing Well Park.
 - 2024 Programs for teens included working with Future Farmers of America and University High School with hands on park stewardship activities targeting invasive species removal. 117 total teenage volunteers were engaged through these 2 project opportunities.

- 2024 Continued partnership with Texas Roadhouse to provide healthy dinners for Adaptive Program
 participants.
- 2024 -- Continued partnership with THRIVE Social Club to provide social opportunities for adults with cognitive, developmental, and physical disabilities in the community, including Valentines Day Mingle and the Barn Dance events.
- Create new partnerships with identified local organizations to fill current and future gaps in service for underserved or unserved populations
 - 2020 Texas Roadhouse: providing healthy dinners for Adaptive Participants, a priority for many individuals with developmental disabilities; Gordon Holmes/Tom Blessing/Mary Wallace: Educational programs for participants and their families ranging from financial planning to nutrition
 - 2021 Extended School Enrichment identified a local citizen to begin process of translating key
 documents in order to provide better customer service to the growing number of participants whose
 primary language is Spanish; long-term plan is to continue expanding to other languages
 - 2021 Implementation of UserWay accessibility widget to CCPR webpage to assist with visual impairments and language barriers.
 - 2021 Partnership with AAPR offering free tax preparation services to low-income households.
 - 2021 Partnership with Hamilton County Health Department, Hamilton County Emergency Management, and Carmel Fire Department to offer COVID-19 vaccination site to the community.
 - 2022 Partnership with Carmel Dad's Club, utilizing Fieldhouse for summer camp programs, able to expand camp type to additional participants.
 - 2023 Partnered with THRIVE Social Club to provide a social opportunity for adults with cognitive, developmental, and physical disabilities in the community. The result was the creation of the Adaptive Barn Dance which was held at the Monon Community Center.
 - 2024 Sensory friendly interpretive signs including signs with braille were added to Central Park
 and River Heritage Park in an effort to establish new opportunities for individuals with visual
 impairments and folks with sensory needs.
- Continue to develop and evaluate internal reporting of populations served through CCPR programs and partnerships
 - 2020 Updated program survey which will allow for better capture of data from participants and better position CCPR to develop new programs and seek out additional partners
 - 2021 Volunteer program includes program evaluations by participants and records of each projects accomplishments
- Explore opportunities to provide community gardens as part of land-use strategies
 - 2021 Native food forest planted as part of a grant award that allowed for the planting of 100 native
 fruit and nut trees at Founders Park. Once the trees mature this stand of trees will provide a diverse
 range of native food sources for the community to pick and utilize in a sustainable fashion.

1.1.2 PROVIDE EXCEPTIONAL CUSTOMER EXPERIENCES:

- Reimagine existing parks through effective planning and appropriate updates
 - Update existing park master plans (Hazel Landing, Inlow, Carey Grove, Cherry Tree, Flowing Well, Meadowlark, and River Heritage)
 - 2020 The Clay Township Impact Program (CTIP) provided CCPR with funds to enhance and update Carey Grove, Flowing Well, West, Meadowlark, Inlow, and River Heritage Parks. Improvements will be made to the following amenities, which varies by park: playgrounds, splashpads, restrooms, bank stabilization, bridges, trails, parking lots, shelters, fishing piers, pickleball courts (new addition)
 - Incorporate consistent design principles for all new parks and the update of existing parks

- 2022 Completed site Master Plan for Bear Creek Park. Extensive public input was solicited as part
 of the master planning process.
- 2023 Completed site Master Plan for Thomas Marcuccilli Nature Park. Extensive public input was solicited as part of the master planning process.
- 2023 Engaged Purdue University to develop concept plans for a proposed Chinese Garden adjacent to the Carmel Clay Public Library and on property owned by Carmel Clay Schools.
- Develop a mini business plan for parks and facilities to ensure site will achieve outcomes desired
 - 2024 Business plans for Monon Community Center/Waterpark, Extended School Enrichment and Summer Camp Series created as part of updated five-year master plan.
- Continue to upgrade playgrounds in existing parks
 - 2020 CTIP funds provided to CCPR will allow for playground/splashpad updates at Carey Grove,
 West, Meadowlark, River Heritage and Inlow Parks
 - 2021 Playground updates and park improvements completed at Carey Grove Park. West, Meadowlark, River Heritage and Inlow Park improvements underway and expected be completed in the Spring of 2022.
 - 2024 Added new staircase and concrete infill to the limestone scramble at West Park.
 - 2024 Added additional shade structure and artificial turf to playground at West Park.
 - 2024 Updated playground safety surfacing at Westermeier Commons, also installed a large artificial turf area adjacent to the playground to facilitate additional play opportunities.
- Analyze community demographics to ensure park design meets needs of those it intends to serve
 - 2020 Community input meetings were held to obtain feedback on park improvements at Carey Grove, Flowing Well, and West Parks; Feedback incorporated into final park design
- Create nature preserve experiences throughout the park system
 - Seek a partnership with a not-for-profit to help preserve natural areas along the trails with resource plans
 - 2021 Adopt A Park program grew from 4 participants to 13 different participant groups ranging from private individuals, corporate businesses, local civic groups, and non-profits to help support long term preservation standards along trails and within park properties.
 - 2022 The Hamilton Invasives Partnership has grown into a significant resource for education and action to support preservation of natural areas throughout our properties and as well as serving all of Hamilton County. CCPR is a large contributor to multiple initiatives with this partnership including GIS mapping, Weed Wrangles, and volunteer training.
 - 2022 Pollinator Partnership group continues to be a huge resource in support of preservation of
 natural areas through the Project Wingspan initiative. CCPR supported the partnership with 9 total
 seed collection or seed sorting events to procure usable native wildflower seed for redistribution
 through the partnership.
 - 2023 Completed Site Master Plan for Thomas Marcuccilli Nature Park.
 - 2023 Pollinator Partnership group continued to serve as a resource in support of preservation of
 natural areas through the Project Wingspan initiative. CCPR supported the partnership with 9 seed
 collection and sorting events that produced almost 2 pounds of usable native wildflower seed.
 - 2024 CCPR partnered with the Hamilton County Invasives Partnership to deliver 13 Weed Wrangle
 events with 262 volunteers targeting invasive species at multiple parks.
 - 2024 CCPR provided 74.5 volunteer hours in support of native seed collection for the Pollinator Partnership.
 - O Develop an interpretive plan for natural areas in the parks through updated interpretive signage
 - 2020 Interpretive signage added to Founders Park in Spring 2020 utilizing Rain on Main funds

- 2020 Flowing Well interpretive signs are in final stages of production and will be installed in 2021 utilizing CTIP funds
- 2021 Flowing Well signs were updated and installed as part of the CTIP project
- 2020 Prairie Meadow signage will be implemented in 2021 utilizing Rain on Main funds
- 2021 Prairie Meadow sign content is developed and awaiting final designs and production
- 2020 Meadowlark Park interpretive signage was received as an add-alternate in bids received, evaluating to determine if CTIP funds will be sufficient to cover expense
- 2021 Meadowlark Park interpretive signs content is developed and awaiting final designs and production
- 2022 Meadowlark Park interpretive signs were installed all throughout the trail system of the park
- 2022 Interactive interpretive signs at River Heritage are in design phase
- 2023 Jim Engledow commemorative interpretive sign installed at West Park
- 2023 River Heritage Signage nearing completion as part of the parks upgrade
- 2023 Three interpretive signs installed at Prairie Meadow Park working with the City Utilities
- 2023 Working with Urban Forestry to develop tree education signs at West Park
- 2024 Sensory friendly and low vision supported 10 interpretive signs installed at River Heritage Park
- 2024 3 interpretive signs installed to support the natural history of bison in Indiana with the addition of the new sculpture in Central Park.
- Develop educational content that helps locate and identify key natural resources in CCPR specific parks
 - 2020 Park Conversations magazine, created in 2019, continues to provide the community with educational content pertinent to CCPR parks and natural resources
 - 2020 Volunteer Stewardship projects focused on targeted education on fostering sustainable habitats within CCPR properties
 - 2020 My Park Series which highlights key natural resources and history of CCPR specific parks was created in 2019. Plans to expand upon the program were delayed in 2020 due to the Covid-19 pandemic but will be re-initiated in 2021
 - 2020 Wildflower Walks will be expanded upon in 2021
 - 2020 Stewardship focused web presence in development with PNR/Marketing planned for Spring
 2021 rollout (educational components are a key focus of each stewardship park activity)
 - 2021 Stewardship web pages were developed with formatting and added content for 1st qtr 2022 live rollout.
 - 2021 Participant Learning Outcomes (PLO's) were documented as part of each stewardship
 engagement program and utilized as a baseline standard of information for participants to gain
 knowledge and understanding of the projects they are participating in and how they contribute to the
 larger mission, vision, and values of CCPR.
 - 2022 PNR division took responsibility for CCPR Nature offerings to include fee-based programs. The
 control over curriculum development will provide greater connections with educational experiences
 that can focus on examples of park restoration projects or other internal stewardship activities.
 - 2022 Nature Keepers program concepts for youth summer programs in 2023 has been a key focus
 for reinventing the CCPR summer nature program outline.
 - 2022 PNR hired 1st part-time naturalist position to add another facilitator to our ranks to increase program delivery in 2023.
 - 2022 PNR staff were invited to be guest presenters with Blatchley Nature Study Club presenting on the Pollinator Partnership

- 2022 14 free nature programs were delivered as stewardship program delivery continues to be a key component of the PNR Division.
- 2023 PNR staff were invited to be guest speakers at Midwest Academy, presenting on biodiversity in the parks, Carmel High School, presenting on sustainability, and the Ball State University Wildlife Society, presenting on careers as a naturalist.
- 2023 Upgraded the Natural Resource Coordinator position to Operations Manager of Natural Resources. The intention to bring a greater focus to Natural Resource Education and give more stability to Volunteerism.
- 2023 73 Nature programs ran throughout the year focusing on various natural resource topics. 51
 Programs were offered with a participant fee and 22 were offered free to participants.
- 2024 171 free and fee for service Nature program sessions ran this year for the community.
- Seek National Audubon recognition for habitat and native plant preservation and integration of the park system
- O Develop resource management plans for those parks that are preservation designated
 - 2020 Converted approximately 8 acres of turf/grass to native prairie at Steckley Property
 - 2021 Year 2 of strategic invasive species mitigation efforts with contracted support from Park Foundation dollars to focus on Vera Hinshaw Preserve sustainable habitat restoration efforts
 - 2021 2nd Annual World Habitat Day native tree and shrub planting project at Vera Hinshaw Preserve
 continuing phased approach to long term restoration efforts
 - 2021 Woodland Gardens native planting restoration project for Earth Day
 - 2022 Natural Resource Management Plan was updated to reflect changes in departmental strategies
 and priorities from the original 2011 version. Preserve property specific plans will be added in 2023.
 - 2022 3rd Annual World Habitat Day native tree and shrub planting project at Vera Hinshaw Preserve continued phased approach to long term restoration efforts.
 - 2022 94.7% survival rate for woody trees and shrubs with Flowing Well restoration and enhancement to support mitigation of disturbed areas from bank stabilization project.
 - 2023 Continued extensive removal of Honeysuckle on Vera Hinshaw Preserve.
 - 2023 Planted an additional 75 native trees and shrubs with the help of volunteers on Annual World Habitat Day at Vera Hinshaw Preserve.
 - 2023 Completed phase one of hazard tree remediation and removal of invasive tree species at River Heritage Park.
 - 2023 Completed large scale tree planting projects at River Heritage Park and Thomas Marcuccilli Nature Park.
 - 2023 Natural Resource Management Plans were updated/completed for Vera Hinshaw Park & Preserve, Thomas Marcuccilli Nature Park, and multiple other parks that are not designated as preservations.
 - 2024 Natural Resource Management plans completed as part of Master Plan.
- Provide a diverse selection of facilities and amenities to accommodate indoor and outdoor recreational pursuits
 - Consider developing more health-related amenities in parks (loop trails, art, cultural, outdoor fitness equipment)
 - 2020 Outdoor cardio equipment was incorporated into park design at Carey Grove Park
 - 2021 Completed City Center mural project in partnership with Carmel High School (CHS) and the City
 of Carmel; designed by Caroline Hammonds, a student at CHS
 - 2021 Clay Township and the City of Carmel began improvements to the existing Japanese Garden honoring Carmel's sister city of Kawachinagano, Osaka, Japan. CCPR will assume maintenance responsibilities for the expanded park upon completion

- 2021 6 pickleball courts were incorporated into construction plans for 2 park sites Meadowlark and Lawrence Inlow Parks — to be completed in 2022.
- 2021 Acquired 63-acre parcel, Thomas Marcuccilli "Nature Park" in Northeast Carmel
- 2021 Began preliminary conversations with Sports Methodist Medicine regarding an Outdoor Fitness trail loop; Sports Methodist would construct with input from CCPR; CCPR would enter management agreement once complete (trail open for community use).
- 2023 Completed 116th Street tunnel mural project in partnership with Carmel High School (CHS); designed by Emily Garnes, a student at CHS
- 2023 Completed Central Park Lagoon trail loop.
- 2023 City of Carmel Public Access Defibrillator (PAD) Program initiated. CCPR led efforts by developing the protocol that is utilized by various City partners including police and fire.
- 2024 AED access expanded to multiple park and greenway locations.
- 2024 World class bison sculptures added to Central Park.
- Consider adding additional assets consistent with park master plans in underserved areas
 - 2023 Engaged Purdue University to develop concept plans for a proposed Chinese Garden adjacent to the Carmel Clay Public Library and on property owned by Carmel Clay Schools.
- Develop age segment, facility and program experiences matrix for each park to determine who is being served and who is not
 - 2023 Purchased subscription to Placer.ai which utilizes data sourced from cellular phones to provide metrics on park use, demographics, etc.
- Balance and expand program and volunteer opportunities throughout the community
 - Create continuous coordination between Recreation, ESE, and Parks divisions to better utilize existing resources and collaborate between divisions to ensure a balance of program offerings is being maintained throughout the Department
 - 2021 Nature programming gained a new format revolving around 4 core areas that help define areas of focus and responsibility for each division.
 - 2021 Intra-Division quarterly team building initiatives were achieved to promote communication and awareness of the teams strengths and serve an intent of fostering positive culture across divisions.
 - 2021 Unique circumstances created opportunities for staff to support other divisions including subbing in during extreme staffing shortages and staff even permanently transitioned full time employment from one division to another taking advantage of various professional growth opportunities.
 - 2022 Quarterly team building initiatives continued as a priority for divisions to engage and learn from each other.
 - 2022 PNR lead several departmental All Staff meeting agendas to educate the other divisions about PNR responsibilities and park stewardship in general
 - 2022 PNR took responsibility for planning nature programs which includes working closely with R&F staff for program registrations and delivery of content
 - 2023 PNR and ESE worked together to create and recruit new Summer Camp Series and Extended School Enrichment volunteers for a variety of roles.
 - 2023 73 Nature programs ran throughout the year focusing on various natural resource topics. 51 of those programs were offered with a participant fee with close program structure coordination with R&F and PNR delivery/implementation.
 - 2023 PNR naturalist instruction has been offered to compliment and incorporate into ESE opportunities.

- 2023 PNR, ESE, & Marketing are working together to offer complimentary marketing strategies that have the potential to enhance enrollment in PNR delivered nature programs.
- 2024 All CCPR divisions coordinated efforts to ensure that residents and visitors to the City of Carmel could safely enjoy the total solar eclipse on April 8th, 2024.
- 2024 PNR collaborates with ESE to provide nature programming to ESE participants.
- Identify populations/demographics in Carmel, Indiana and Clay Township by geographical area
- Construct targeted surveys to determine needs/wants by geographical area
- Ensure that under-utilized parks are represented in program proposal each season
 - 2021 Nature programs expanded into various CCPR park properties exploring different ecosystems
 in different areas of the Carmel/Clay community.
 - 2022 A family is registered in our Adopt A Park program to support 4.5 acre Prairie Meadow Park.
 - 2022 Invasive species management targeting Monon South Trailhead and Lenape Trace was prioritized to begin systematically moving north along the recreational and biological corridor of the Monon Greenway, specifically targeting bush honeysuckle.
 - 2022 Volunteer efforts prioritized Cherry Tree Park to target bush honeysuckle and white mulberry.
 - 2023 Volunteer efforts prioritized River Heritage Park to target garlic mustard and honeysuckle.
 Several events are planned for this site in 2024 as well.
 - 2023 An existing Adopt-a-Park participant group expanded their work to include a 3rd area at Meadowlark Park.
 - 2023 Nature Keepers spent a minimum of one day a week meeting in under-utilized parks and exploring the natural resources in each place.
- O Utilize compiled data to formulate program offerings based on the needs/wants of each geographical community
- Ensure a balance of Summer Camp Series opportunities by offering diverse programs at multiple locations throughout the Carmel/Clay community
 - 2021 SCS offered 12 different camp types, ranging from traditional to specialty offerings, at 6 different facilities spanning the Carmel/Clay community
 - 2021 SCS added 3 new camp types, EnRoute (world travel theme), STEAM team (Science, Technology, Engineering, Arts, Mathematics), and Camp Wayback (exploration of historical time periods)
 - 2022 SCS held 81 weekly camper spots in 3 popular day camps for campers attending with feewaivers.
 - 2023 SCS increased enrollment capacity at the Aletto Family Sports Complex locations by 40 camper spots, reserved for 5—7-year-olds
 - 2024 New SCS offering for 5—9-year-olds with a biome/natural habitat education focus, called Expedition Discovery
- Collaborate with CCPR Marketing team to create specialized marketing plans to reach new participants and promote programming at locations outside of the Monon Community Center and Central Park
 - 2020 Annual recreation survey sent towards latter end of 2020 aimed to begin initial information gathering of data that will be used to assist CCPR in reaching new participants
 - 2023 Recreation program survey was adjusted to send seasonally to provide more timely feedback to the Recreation team.
 - 2023 New marketing tactics included working with a local influencer to communicate availability of recreation programs to local families, paid social advertisements for new Nature Keepers half-day camps, and cross-promotion with ESE participants.
- Evaluate current local and nation-wide trends, challenges, and critical health and wellness issues
 - 2021 Survey data used to help determine fitness trend direction and interest to ensure planned investments support the public's current fitness needs.

- 2021 Constant evaluation of COVID-19 climate and impact on daily lives. Continuous change in
 policies and procedures to help support a safe and healthy place to provide fitness and recreational
 needs.
- 2022 Added an additional summer camp focused on active play.
- 2022 Implemented "Leave No Trace" educational component to all summer camps.
- 2022 Daily mindfulness techniques incorporated into summer camp activities to promote mental health and wellness.
- 2023 Enrichment club offerings with a focus on physical fitness offered at all 11 ESE locations, including mileage (walking) club and BOKS fitness curriculum
- 2023 Incorporated mental health as a primary focus of multiple Lunch & Learn programs
- 2024 Continued to offer Lunch & Learn program that incorporates critical health and wellness issues.
 Topics covered include Yoga for Arthritis, Senior Living Information, Tai Chi to improve balance and prevent falls, and Divergent Wellness
- Develop targeted surveys to Monon Community Center members that will help identify wants/needs regarding new and current fitness and wellness offerings
 - 2020 Survey Results:
 - Member Satisfaction 86% of members surveyed responded with a 4 or 5 star rating
 - Highest Rated Amenities 1. Fitness Equipment Provided, 2. Group Fitness Offerings, 3.
 Value of Facility for the Money, 4. Investments made to Equipment and Facility
 - 2021 Survey Results:
 - Member Satisfaction 84.1% of members surveyed responded with a 4 or 5 star rating
 - Highest Rated Amenities 1. Fitness Center, 2. Indoor Track, 3. Group Fitness, 4. The Waterpark
 - 2021 Developed first Waterpark survey sent out to general public.
 - General Satisfaction 83.4% surveyed responded with a 4 or 5 star rating
 - Highest Rated Reason for Visiting The Waterpark 1. Location, 2. Amenities, 3. Cleanliness
 - 2023 Developed first My Monon Rewards survey sent out to MCC members
 - 80% of respondents strongly agreed or agreed that challenges were accessible for all
 - 2023 R&F and M&C worked together to revamp the Group Fitness Survey
 - Will be sent out to members in Q1 of 2024
 - 2024 Continued the My Monon Rewards and Group Fitness Surveys
 - 78% of Group Fitness respondents reported taking multiple classes per week
 - 86% of My Monon Reward respondents reported the rewards challenges were accessible to all members
- Utilize compiled data to develop innovated and effective fitness and wellness program offerings for all age groups focusing specifically on at-risk populations
 - 2021 Survey data used to help determine fitness trend direction and interest to ensure planned investments support the public's current fitness needs.
- Ensure fitness and wellness components are integrated into the Extended School Enrichment programs through supplemental enrichment offerings focuses on the needs and current trends surrounding youth demographics
 - 2021 Daily opportunities for all students to engage in a minimum of 1 hour of physical activity incorporated into ESE programming at all 11 elementary locations.
 - 2021 Addition of ESE staff training in Mindfullness and Mindfullness breaks for all students, led by staff, incorporated into daily schedule at all ESE sites.
 - 2023 Addition of Enrichment Special opportunities with a focus on physical fitness like karate, basketball, and obstacle courses.

- 2024 Incorporated daily opportunities for physical activity during academic assistance portion of the afterschool program, tailored specifically for students who have little to no homework.
- 2024 Added a common club (enrichment club offered at all 11 school locations) with a focus on wellness as well as an enrichment special offering emphasizing physical activity through Ninja Parkour.
- 2024 Multiple, varied ESE Awareness Day opportunities for students to learn more about socialemotional wellness and giving back to the community, especially senior citizens within the Carmel Clay area.
- Continue to develop volunteers in all aspects of the system through recruitment, training and replacement
 - 2020 46 volunteer programs; 1,288 hours (programs/hours impacted by Covid-19 pandemic)
 - 2021 52 volunteer programs; 3,494 hours; 878 timesheets (individual participant records)
 - 2021 participant learning outcomes (PLO's) were developed to deliver added value to our participants experiences with our department
 - 2021 Survey Results:
 - Participant Satisfaction 95% of volunteers surveyed responded with a 4 or 5 start rating
 - 2022 43 volunteer programs; 3,357 hours; 967 timesheets (individual participant records)
 - 2022 Survey Results:
 - Participant Satisfaction 100% of volunteers surveyed responded with a 4 or 5 start rating
 - 2023 60 volunteer programs; 3,881.71 hours; 1173 timesheets (individual participant records)
 - 2023 Survey Results:
 - Participant Satisfaction 93% of volunteers surveyed responded with a 4 or 5 start rating
 - 2024 55 volunteer programs; 2,611 hours; 766 timesheets (individual participant records)
 - 2024 Survey Results:
 - Participant Satisfaction 81% of volunteers surveyed responded with a 4 or 5 start rating
- Teach and train staff on how to work with volunteers to maximize their performance
 - 2021 Staff and Board engaged with volunteer program in several respects including training and awareness
 - PNR staff received education and training to engage as project leaders and serve in multiple support roles throughout the year for various projects
 - A comprehensive effort was launched to evaluate and restructure the volunteer program
 based on the principles of Experience Design. Through this process the recruitment,
 onboarding, training, evaluation, and retention of volunteers received an overhaul. The
 exact steps taken, and outcomes of this process, were presented to CCPR staff Additional
 training for staff including a presentation at CCPR All Staff Meeting conducted by Volunteer
 Coordinator included a thorough synopsis on the Volunteer Experience Design
 - 2021 CCPR Board was educated at September board meeting on progress and growth of volunteer program and natural resource engagement programs
 - 2022 PNR staff supported volunteer projects as part of their annual performance criteria to ensure
 a logistical support role is a foundational element of the PNR division program support structure. Staff
 were trained to serve support roles.
 - 2023 Volunteer Coordinator led a training session for ESE full-time staff members about the volunteer recruitment and management process.
 - 2023 Volunteer Coordinator worked in conjunction with Inclusion Supervisor to review current Adaptive volunteer offerings and expand to include volunteers in Barrier-Free Theatre.

- 2023 PNR staff continue to support volunteer projects as part of their annual performance criteria to
 ensure a logistical support role is a foundational element of the PNR division program support
 structure. Staff were trained to serve support roles.
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 ensure a logistical support role is a foundational element of the PNR division program support
 structure. Staff were trained to serve support roles.

Develop a strong recognition program for volunteers in the system

- 2020 Event held in January at Monon Community Center, recognized the accumulative annual
 contributions from 2019; CCPR recognized its top 20 contributors with an awards banquet and door
 prizes for all in attendance
- 2021 The implementation of NEON CRM at the beginning of the year allowed us to strategically implement and document solicitation of in-kind donations as well as apply for several grants. We raised over \$3,000 in in-kind donations and grant awards brought in over \$10,000. The in-kind contributions were largely utilized as direct deliverables to recognize volunteers with gift certificates, food on projects, and other handouts that focused on a theme of fostering sustainability.
- 2021 Volunteer spotlights were developed and highlighted through social media, our web page, and through program newsletters.
- 2022 Annual Volunteer Appreciation Event held in February at Monon Community Center, recognized the accumulative annual contributions from 2021; CCPR recognized its top contributors with an awards banquet and door prizes for attendees.
- 2022 Volunteer spotlights were developed and highlighted through social media, our web page, and through program newsletters.
- 2023 Annual Volunteer Appreciation Banquet held in February at the Monon Community Center, recognized cumulative annual contributions from 2022; CCPR recognized its top contributors with awards and door prizes
- 2023 A volunteer incentive program was created for launch in 2024. The program structure is based
 on conducted benchmarking and prioritizes engaging volunteers with existing CCPR programs or
 assets.
- 2024 Volunteer incentive program was soft launched in 2024. With turnover in the Volunteer Coordinator position, it was not heavily prioritized but incentives will be prepared for early 2025 Annual Volunteer Appreciation banquet.

Continue reinvestments in revenue facilities by adding or replacing amenities

- Add an additional waterslide to The Waterpark
 - 2021 Engaged Williams Architects to explore options that expand opportunities for water play that
 do not increase the need for staffing. Targeted areas include the location of the existing lap pool and
 kiddie pool area. Also exploring the feasibility of adding additional cabanas.
 - 2023 Ten additional cabanas added to the Waterpark. Site work also completed concurrently with Cabana project to allow CCPR to re-imagine the space and add a new splashpad amenity.
- Continue to evaluate need to update fitness equipment on a five-year cycle
 - 2020 Cybex/Strength Circuit was replaced in first quarter of year, which concluded CCPRs previous five-year replacement cycle; 2021 will resume assessment of needs and implementation of new fiveyear plan
 - 2021 New dumbbells ordered at end of 2021. No other capital improvements made to fitness due to COVID-19 impact on budgets.
 - 2022 Treadmill demo occurred in January to collect member feedback and identify potential replacement options.

- 2023 Ordered ten additional Precor EFX ellipticals, added two new Precor stair climbers, two
 FreeMotion Coach bikes, and new dumbbells to the fitness floor.
- 2024 Purchased three replacement Adaptive Motion Trainers (AMTs) and 35 replacement indoor spin class bikes for the cycle studio.
- Identify additional revenue generating opportunities at the Monon Community Center
 - 2021 Continued discussions with Williams Architects on preparation of plans for a new indoor playground in Multipurpose Room-West and improvements to the adjacent Kidzone. Williams is continuing to work with playground manufacturers to explore equipment options
 - 2021 Engaged in discussions exploring the potential for becoming an Indiana Medicaid Waiver provider facility. Goals for formal cost analysis and proposal to be developed in 2022.
 - 2023 Re-engaged in development of plans for a new indoor playground in Multipurpose Room-West and improvements to the adjacent Kidzone.
 - 2024 —Incorporated cabana rentals to our Monon Mixer events during the summer as an ancillary service to drive revenue
- Develop an equipment lifecycle replacement program
 - 2021 Solicited RFPQ's to vendors specializing in Guaranteed Energy Savings Contracts to evaluate mechanical equipment at Monon Community Center/Waterpark and provide possible solutions for consideration
 - 2021 R&F Capital Replacement Plan created and proposed in Fall 2021 including outline of full Fitness Center replacement schedule.
- Use Key Performance Indicators (KPIs) to drive data-driven decisions regarding services and operations
 - Identify maintenance standards for each park maintained by CCPR
 - 2021 Recurring work orders automatically populate for weekly/monthly/quarterly preventative maintenance items; 2022 priority is updating maintenance management plans
 - Standards were reduced in 2021 to prioritize custodial roles due to lack of part-time staffing
 - 2022 Maintenance standards were updated and documented during a review and update to the Maintenance Management Plan.
 - 2023 Transferred all recurring maintenance calendar items from Cleantelligent software into the new Ameresco software as "preventative maintenance events" to ensure continuity of maintenance tasks.
 - 2024 Established service requests, checklists, preventative maintenance work orders, and updated asset lists in Asset Planner (Ameresco software) for regular maintenance of parks. All maintenance operations now operate out of Asset Planner / Maintenance Planner (App name) for various components including custodial operations and playground operations that were previously documented through other isolated systems.
 - 2024 74 documented playground repairs and 770 playground safety inspections conducted.
 - 2024 11,498 daily park cleaning service requests (work orders) completed; 1,299 maintenance service requests completed; 2,145 preventative maintenance items (PMs) completed.
 - Continuously evaluate staff, equipment, and resources needed to achieve community expectations
 - 2020 Approved 2021 budget begins to ramp up field staff and key management position with PNR, while additional supervisory and technical staff will be requested in subsequent years to effectively manage CCPR resources
 - 2021 New FT staff hired to fulfill increasing level of service expansion throughout community including Monon corridor
 - Equipment replacement items were tabled to conserve funding due to pandemic; anticipate replacing UTVs in 2022 with thousands of miles reaching maximum lifecycle due to quality

- preventative maintenance but anticipating an end to that optimism utilizing equipment replacement plan standards; other heavy equipment is also qualified at end of life
- Operations budget increases to meet demands of high use facilities and increasing overall sum of restroom facilities to deliver quality levels of service with new assets.
- 2022 2 new FT custodial maintenance technicians were added to the PNR roster. The positions were set up by reducing total number of part-time positions and repurposing those dollars to attract FT applicants and create a more sustainable staff position in an area of essential responsibilities.
- 2022 Operations budget increases to meet demands of high use facilities and increasing overall sum
 of restroom facilities to deliver quality levels of service with new assets
- 2022 Conversion of our fleet began by initiating a lease program to reduce overall capital expenses
 of new vehicle purchases and shift expenses to operating budget.
- 2022 Multiple staff transitions occurred for various reasons, but included internal promotions and external hiring to fill various areas of need within the PNR division.
- 2023 Overnight automated locks were added to West Park, Dog Park, Founders Park, and Monon South Trailhead restroom facilities.
- 2023 Completed installation of new camera surveillance systems at West Park and Founders Park.
- 2023 Pickleball court fence reinforcement underway at Lawrence Inlow Park.
- 2023 Completed capital maintenance drainage repairs for Dog Park mulch area.
- 2023 Purchased new John Deere utility tractor for general park usage and a small John Deere garden tractor for trail maintenance tasks at River Heritage Park.
- 2024 Acquired two new Kubota UTV's and an Electric Golf Cart for general park usage and maintenance tasks.
- 2024 New software implemented to operate volunteer program which will also compliment grant tracking, donors, and related contributing program support for Resource Development Coordinator.
- Continuously manage to maintenance standards and track the unit of cost to achieve the standard
 - 2021 Preventative maintenance inspections gained additional recurrence with higher level reviews
 - Working out measurables to identify rough figures for total operation costs per property with new assets that were completed in 2021 and those that will be completed in 2022 as well as existing assets
 - 2022 Updates to the Maintenance Management Plan provided a revised list of standards and establishes criteria for tracking unit costs
 - 2023 Began using Ameresco Maintenance Planner software that can gather data and produce reports on costs and labor used to support assets.
 - 2023 Updated SOP on playground inspections to reflect the use of new software.
 - 2023 Developed tracking records for custodial maintenance across PNR division. We can accurately register the expense to clean any given property for any given timeframe. An example of the data tells us that the annual accumulative (labor & supplies) cost is \$148,470.24 for custodial efforts. This figure does not include soft costs, strictly the hourly labor of the cleaning activities combined with restocking supplies.
- Evaluate annually the amenities that need to be update in existing parks
 - 2020 CTIP assisted CCPR in expediting replacement of playgrounds, parking lots, and other infrastructure that had reached end of life.
 - 2020 CCPR utilizes regular re-occurring park inspections to address operating and capital replacements as needed
 - 2021 Utilization of quarterly field staff inspections in addition to annual inspections by higher level staff to determine large priorities for capital maintenance updates and improvements

- Inspections identified need for a large re-investment at Founders Park playground to meet standards as surfacing is completing life cycle on schedule. Parking lot will likely be a large reinvestment as well. Drinking fountain is due for a replacement and fiber expansion has created opportunities for improving security on site.
- Inspections identified Monon trailhead locations for further updates after receiving several
 site improvements through kiosk sign project. Next targets will include at a minimum
 replacing RR doors and adding site security with adequate network connectivity.
- 2022 Quarterly field staff inspections continue to document and plan regular and capital maintenance improvements.
- 2022 Annual park inspections include condition assessments for tracking amenities that need maintenance as well as asset life cycle expectations.
- 2023 Made asphalt repairs to parking lots at Founders and Central Park, and to the lagoon perimeter trail in Central Park.
- 2023 Resurfaced floors in existing restrooms with epoxy coating and began to paint interior walls with consistent colors.
- 2023 Completed staining of Central Park east picnic shelters and restroom building.
- 2024 Repaired concrete at multiple locations to improve access and maintain uneven surfaces.
- 2024 Updated Monon Greenway sign standard with phase 1 implementation of new signs.
- 2024 Installed decorative barrier fencing at Inlow, Carey Grove, and Westermeier Commons to improve site safety between playgrounds and parking lots.
- 2024 Replaced aging fence posts and rails at Dog Park
- 2024 Exterior paint at Founders Park structures, Lenape Trace shelter, and South Trailhead shade.
- 2024 New playground surfacing installed at Westermeier Commons and expanded play area with artificial turf to improve site conditions and manage aging infrastructure.
- 2024 Provided shoreline stabilization to manage erosion at Meadowlark Park ponds.

1.1.3 ENSURE THE LONG-TERM SUSTAINABILITY OF THE PARK AND RECREATION SYSTEM:

- Maintain Accreditation through the Commission for Accreditation of Park and Recreation Agencies
 - 2024 CCPR re-accredited, meeting all 154 standards; now one of only 206 park and recreation agencies in the United States that are accredited via the Commission for Accreditation of Park and Recreation Agencies.
- Develop long-term funding plan and implement Lifecycle Asset Management Plan
 - Maintain and update the Asset Management Plan as new assets are incorporated to the system and items are updated
 - 2021 Asset management plan updated with new asset infrastructure included unit cost data
 - 2023 Began transition of Asset Management Plan and Work Order software to Asset Planner.
 Implementation of software to begin in 2024.
 - 2024 Implementation of Asset Planner work order and asset management software began.
 - Track capital costs to ensure the dollars allocated in the Asset Management Plan are consistent
 - 2023 Asset Planner software will help allocate capital costs consistently.
 - Update amenities as they reach their end of life
 - 2020 CTIP assisted CCPR in expediting replacement of playgrounds, parking lots, and other infrastructure that had reached end of life.
 - 2022 Replaced carpet in staff offices at the Monon Community Center.
 - 2022 Added/updated fitness equipment at the Monon Community Center
 - 2023 Replaced Flowrider rider surface

- 2023 Added/updated fitness equipment at the Monon Community Center
- 2024 Updated slide tower in indoor aquatics
- 2024 Replaced chlorinators at MCC and The Waterpark
- 2024 Added/updated fitness equipment at the Monon Community Center
- 2024 Westermeier Commons playground surfacing replaced
- Establish a dedicated funding source for capital improvements in all parks
 - 2021 Meeting with Mayor Brainard, City Councilors, Township Board Members, and Park Board met in April to begin identifying viable solutions to address. Based on initial discussions, all parties supported investigating the feasibility of a Special Taxing District Bond issued through the Township. CCPR is working with the Township's accountant to conduct assessment.
 - 2024 Engaged Peters Franklin, a respected municipal finance advisor and consultant, to assist CCPR
 in evaluating long-term financial opportunities for the department.
 - 2024 Engaged Catalyst Public Affairs Group to advocate for legislative initiatives that support sustainable funding solutions essential to the department's growth and long-term success. This partnership focuses on securing resources that enable CCPR to enhance its commitment to quality of place, ensuring the delivery of exceptional parks, programs, and services that meet the evolving needs of the community. Through Catalyst's expertise in legislative advocacy, CCPR aims to foster strategic partnerships and explore innovative funding opportunities to sustain and expand its impact.
- Continue and expand conservation management practices throughout park system
 - Demonstrate the cost benefit of urban conservation management with elected officials
 - 2021 September Park Board meeting presentation with PNR staff to illustrate community engagement strategy, growth, and value of hands on stewardship
- Partner with public, private, and non-profit sectors to satisfy community needs for facilities with high construction and/or operating costs
 - Continue to partner with local agencies on joint development of properties
 - Develop feasibility studies and business plans for all new recreation facilities being considered
 - 2021 PROS Consulting prepared feasibility study for former Orchard Park Elementary School site. Study confirmed that the site could be a viable location for expanding summer and out-of-school camps. Information passed along to Carmel Clay Schools in order to facilitate further conversation on renovations needed in order to move partnership forward
- Expand environmental education and park stewardship programming to increase appreciation for natural resources
 - Develop program offerings and opportunities designed around the intent for the Department to gain tangible benefits as a result of the skills obtained by participants
 - 2020 Continued implementation of Citizen Science and Adopt a Park programs involving water quality assessments, bird monitoring, native and invasive plant monitoring, and park stewardship projects such as planting native trees and shrubs at sites that had invasive species (honeysuckle, etc.) removed
 - 2021 Adopt A Park programming grew from 4 participants to 13
 - 2021 Citizen Science programming grew participation to reach a threshold that is now capping
 participation in certain categories, while also planning for expansion in 2022 with mycology
 - Additional PNR staffing is required to sustain additional growth
 - 2022 Adopt A Park programming added 2 new participant groups and expanded 1 existing participant group to engage a 2nd area.
 - 2022 Citizen Science programming grew participation hours in multiple categories including: 16% increase in birding; 11% increase in bluebird nest box monitoring; 81% increase in Hoosier Riverwatch; 140% increase in Pollinator Partnership.

- 2023 Adopt-a-Park programming added 4 new participant groups and expanded 1 existing participant group to engage a 3rd area.
- 2023 Citizen Science continues to grow in participants and volunteer hours reaching 867.55 hours.
- 2024 Adopt-a-Park program grew to 16 total locations with 14 participant groups and delivered 401 volunteer hours.
- 2024 Continue to waive American Red Cross fees for participants that agree to work with CCPR as lifeguards that attend our Lifeguard Blended Learning courses.
- Develop program offerings and opportunity coordination between divisions to create a reciprocal feed of participants between skill-based instruction (fee-based) and application-based instruction (park system benefit)
 - 2020 Junior Ranger program developed in 2020 but due to Covid-19 pandemic will not be rolled out until 2021.
 - 2021 Nature programming growth in active participation through Citizen Science and volunteer stewardship has created a need for developing pre-requisite content that participants can enroll in as a fee-based initial skill based learning opportunity and then apply for stewardship enrollment with built in training to CCPR standards.
 - 2022 Hoosier Riverwatch pre-requisite was developed and used during Master Naturalist fee-based learning opportunity. Additional pre-requisites are scheduled for 2023.
 - 2022 Anticipated Jr Ranger program changed to Nature Keepers program and under PNR development for 2023 program delivery.
 - 2023 ESE and SCS programs partnered with PNR staff to offer environmental education opportunities to participants.
 - 2023 Nature Keepers was introduced in June and ran for eight weeks.
 - 2024 Nature Keepers doubled enrollment in 2024 from 77 to 159.
- Strengthen the infrastructure for informal/unstructured, yet educational, opportunities throughout the CCPR park system
 - 2020 Added tangible educational resources to field staff vehicles for impromptu opportunities to engage visitors when available
 - 2020 Interpretive signage added to Founders Park in Spring 2020 utilizing Rain on Main funds
 - 2020 Flowing Well interpretive signs are in final stages of production and will be installed in 2021 utilizing CTIP funds
 - 2020 Utilized social platforms to assist with community education on random environmental related topics and nature specific events including native trees, plants, winter solstice, migratory birds, clean water act, world soils day, America Recycles day, etc.
 - 2021 Nature-based programming incorporated into both ESE and SCS programs, including creek stomping, fishing, nature walks, flora/fauna identification, etc.
 - 2021 Celebration of Earth Day at all ESE locations with educational and environmental awareness curriculum share with all participants
 - 2021 Staff attempted to gain additional engagement with park visitors through informal interactions in the parks and allowed for impromptu conversations and general awareness of certain stewardship principles and general management priorities such as adverse effects of stacking rocks in Cool Creek and benefits of shoreline stabilization as well as native species benefits.
 - 2022 Continued to build on prior initiatives mentioned above.
 - 2023 Staff developed an ESE-wide Junior Counselor offering for 4th and 5th grade participants, empowering them to provide leadership and role model skills for younger students.
 - 2023 Continued to use the "My Park Series" for impromptu interaction and education for park visitors

- 2023 Continued using Natural Events like an annular eclipse and Natural Holidays like "National Trails Day, to give free education and increase awareness for the public.
- 2024 Installed the departments first public art piece, Bison and Calf, in Central Park. Created by renowned Zimbabwean artist Dominic Benhura, the sculpture was completed with his final artistic touches on-site, providing a unique educational opportunity for the community. During his visit, Benhura engaged with residents and CCPR summer campers, offering insights into his creative process and the cultural significance of his work. This installation marks an exciting step in integrating art into the park experience, fostering both inspiration and learning.
- 2024 10 Sensory friendly interpretive signs installed at River Heritage Park to allow visitors to engage natural resource content while walking on the nature trails.
- Achieve 100% cost recovery for Recreation & Facilities Division and Extended School Enrichment Division
 - Tracking of true costs of service needs to continue to be updated annually
 - Continue to seek outside funding of taxes and user fees
- Examine internal and external communication efforts regarding financial operations of system
 - Update the Marketing Plan to educate new residents on available parks and programs provided by CCPR
 - Develop a cost benefit assessment of the use of advertising for programs and the ROI
 - Ensure employees understand the cost-recovery goals and the reasoning
 - Complete a long-term financial plan for the system and share with all employees
- Update or develop business plans for revenue facilities and programs
 - Update business plans to evaluate all aspects of the site to maximize revenues and keep costs in check
 - 2023 Began business plans for the Monon Community Center and the Extended School Enrichment/Summer Camp program as part of the 2025 — 2029 Parks and Recreation Master Plan.
 - 2024 Finalized business plans for Monon Community Center and the Extended School Enrichment/Summer Camp program which will be adopted as a component of the 2025 — 2029 Parks and Recreation Master Plan.
 - Continue to market the Monon Community Center as a premiere signature facility in the Midwest
- Identify and pursue opportunities to expand earned-income and other funding sources
 - Establish a new dedicated funding source
 - 2024 Various meetings with public officials, including the Mayor, Township Trustee, members of the Common Council of the City of Carmel, City of Carmel CFO, and townships financial consultant to discuss CCPR's capital funding needs and potential funding strategies; consensus was to amend the Interlocal Cooperation Agreement for two years in order to allow all parties time to determine best path forward.
 - 2024 Engaged Catalyst Public Affairs Group to advocate for legislative initiatives that support sustainable funding solutions essential to the department's growth and long-term success. This partnership focuses on securing resources that enable CCPR to enhance its commitment to quality of place, ensuring the delivery of exceptional parks, programs, and services that meet the evolving needs of the community. Through Catalyst's expertise in legislative advocacy, CCPR aims to foster strategic partnerships and explore innovative funding opportunities to sustain and expand its impact.
 - Continue to seek new earned income opportunities
 - 2023 Ten additional cabanas added to the Waterpark. Site work also completed concurrently with Cabana project to allow CCPR to re-imagine the space and add a new splashpad amenity.
 - 2023 Re-engaged in development of plans for a new indoor playground in Multipurpose Room-West and improvements to the adjacent Kidzone.
 - 2024 Construction of indoor playground at Monon Community Center officially begins; anticipated completion in spring of 2025.

- Explore a park bond issue or other financing resources
 - 2024 City Council approves \$110 million lease-rental bond to be issued through the Carmel Redevelopment Authority; \$24 million for CCPR related projects.
 - Bear Creek Park (\$8 million) Phase 1 development
 - Autumn Greenway (\$8 million) Property/easement acquisition and development of a new multiuse trail
 - Memorial Greenway (\$8 million) Property/easement acquisition and development of a new multiuse trail
- O Consider a new position to develop earned income opportunities
 - 2023 Hired Resource Development Coordinator to help CCPR solicit sponsorships/donations, coordinate grants, and develop other opportunities.
- Seek additional opportunities through grants and sponsorships
 - 2021 The Hamilton County South River District/Conner Prairie Westside Expansion was selected as one of the signature projects for WR-ROI. This potentially positions the White River Education and Ecology Center to receive up to \$7.3 million if WR-ROI is successful in securing READI grant. Hamilton County also committed up to \$1 million for the ecology center if the project receives funds through READI grant.
 - 2021 Submitted Next Level Trails grant application to the Indiana Department of Natural Resources
 in hopes of securing state funding for the development of the north extension of the White River
 Greenway.
 - 2023 Submitted Next Level Trails grant application to the Indiana Department of Natural Resources in hopes of securing state funding for the development of the south extension of the White River Greenway.
 - 2023 Met with representatives from the Indiana Department of Natural Resources to discuss Land and Water Conservation Funds for Bear Creek Park.
 - 2023 Received several sponsorships including \$10,000 for staff development.
- Track unit costs and pricing alternatives for achieving cost-recovery goals
- Seek to develop a corporate partner to provide funding mechanism for fee waivers offered by the department

1.2 "FOURWARD" FOCUS

While CCPR should strive to achieve all recommendations outlined within this Master Plan, the following represent the top priorities for the next five years. Achievement of these will require the sustained effort and support of the community, elected officials, Park Board members, and CCPR to accomplish. Successfully implementing these objectives will ensure CCPR remains responsive to the identified needs of the community and positions itself to remain one of the best managed park and recreation systems in the country. The following outlines the key recommendations:

- Carmel White River Regional Corridor
 - River multiuse trail and working with partners to establish a regional system
- West Regional Corridor
 - West Park development and working with partners (e.g., Dads Club, Schools, County, etc.)
 - Northwest side park
- Reimagine Existing Parks
 - Develop new master plans for Carey Grove, Cherry Tree, Flowing Well, Hazel Landing, Meadowlark, and River Heritage Parks
 - Make a significant improvement within each existing park
- Celebrate Nature
 - White River Corridor
 - West Park redevelopment
 - Flowing Well
 - Environmental education and park stewardship programming

